

# OWNER'S HANDBOOK

After-sales support

For queries and support, please raise your request through the Spinny App or spinny.com

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# Welcome to the Spinny Family

A car opens up so many roads in life. Thank you for trusting us and choosing Spinny to be a part of your stories and your journey. Through Spinny Assured we put in place measures that give you happiness in every step of your car ownership journey.

# UNDERSTANDING YOUR WARRANTY



Car ownership is about doing things, going places and pushing towards your goals. Our one-year warranty and support is our way of being there for you in your life's journey.

Our warranty is segregated into three categories:

# Powertrain Coverage

Inclusions: Core Engine and Transmission parts

Powertrain components encompass essential Engine (Engine Head Assembly, Block Assembly, Engine Malfunction Indication Lamps, Vacuum Pump) and Transmission (Transmission internal components like Shafts, Gears, Hubs), and more\*.

# Comprehensive Coverage

Inclusions: Non Core Engine Parts, Engine & Transmission, Electronics, AC system, Steering A comprehensive plan includes assemblies like the Engine Cooling System (Water Pump and Radiator), Engine Electronics (Alternator, Engine Control Module, and CNG module), Exhaust System (Muffler and Exhaust Gas Recirculation), Fuel Supply System (Fuel Pump, Rails, and EVAP - Evaporative Emission Control System), Turbocharger, Automatic Transmission (Mechatronics and TCU - Transmission Control Unit), AC System (Compressor, Condenser, Heater Core, and Evaporator), and Steering System (Power Steering Motor and Hydraulic Pump), and more\*.

# **Exclusions from Warranty Coverage**

Exclusions: Electronics, Wear & Tear Parts, Aesthetic Elements

Warranty excludes component category like Electronics (Motors, Sensors, Modules, Batteries, Switches & Knobs Accessories, and Lights), Wear and Tear Parts (Clutch, Suspension, Rubber Parts, Consumables, and Service Parts), and Aesthetic Elements (Glasses, Paint, Trims & AC Vents, Upholstery, Plastics), and more\*.

Car Category	Warranty Type	Time Period (from date of purchase)	Kms
Assured +	Powertrain	36 months	36000 Kms
	Comprehensive	6 months	6000 Kms
Assured	Powertrain	12 months	12000 Kms
	Comprehensive	3 months	3000 Kms
Budget	Powertrain	12 months	12000 Kms
	Comprehensive	3 months	3000 Kms

<sup>\*</sup>Applicable for time period from date of purchase or kms driven, whichever occurs first

<sup>\*</sup>For details of Powertrain Coverage, Comprehensive Coverage, and Exclusion refer list below

# COMPONENTS INCLUDED IN 12-MONTH POWERTRAIN COVERAGE



#### Engine Assembly

Camshaft

Camshaft Gear

Camshaft Pulsar Plate

Camshaft Seals

Camshaft Sprocket

Cylinder Head

Cylinder Head Assembly

Cylinder Head Gasket

Exhaust Valve Guides

Exhaust Valve Seal

Exhaust Valve Seats

Exhaust Valve Spring

Exhaust Valves

Hydraulic Lash Adjuster (Lifter)

Intake Valve Seal

Intake Valve Spring

Intake Valves

Intake Valves Guides

Intake Valves Seats

Rocker Arm

Rocker Shaft

Spring Retainer

Tappet Cap

**Tappet Cover** 

Tappet Cover Gasket/Sealant

Vacuum Pump

VVT Solenoid Valve

Big End Bearing

Connecting Rod

Crankshaft

Crankshaft Gear

Crankshaft Seal

Cylinder Sleeve

Cylinder Sleeve O-Ring

Gudgeon Pin

Main Oil Seal Oil Pump

Oil Pump Gasket

Piston

Piston Rings

Thrust Washer

Engine Block Assembly

Engine Oil Sump

Engine Oil Sump Assembly

Engine Timing Assembly

Metal Timing Cover

Metal Timing Cover Gasket/Sealant

Plastic Timing Cover

Plastic Timing Cover Gasket/Sealant

Timing Belt

Timing Belt/Chain Guide

Timing Chain

Timing Crank Sprocket

Timing Slide Rail

Timing Tensioner

Head Plug

#### **Automatic Transmission**

Automatic Gear Box Housing

Automatic Gear Box Housing Gasket

Lockup Solenoid

Transmission Oil Cooler

Transmission Oil Cooler Gasket

Transmission Oil Pump

Accumulator Pistons

Accumulator Rings

Accumulator Seals Bands

Bearings

Drive Plate

Gears

Main Shaft

**Output Gears** 

**Output Shaft** 

**Output Shaft Bearings** 

Parking Lock Sprag

Parking Pawl

**Pistons** 

Planetary Gear Carrier

Planetary Gears

Ring Gears

**Roll Pins** 

Roller Clutches

Servo Rings

Shafts

Shift Cover

Shift Forks

Shift Valves

#### **Manual Transmission**

Counter Shaft

Gear Shift Fork

Gear Shifter

Gear Shifter Seal

Input Shaft

Input Shaft Seal

Manual Gear Box 5th Gear Housing

Manual Gear Box 5th Gear Housing Gasket

Manual Gear Box Clutch Bell Housing

Manual Gear Box Drain Plug

Manual Gear Box Housing Assembly

Manual Gear Box Housing Gasket

Manual Gear Box Main Housing

**Output Shaft** 

Transmission Bearings

# Front/Rear Wheel Drive

Front Differential Housing

Rear Differential Housing

Rear Left Differential Axle

Rear Right Differential Axle

Transfercase Housing

Front Left Drive Axle Seal

Front Right Drive Axle

Front Right Drive Axle Seal

**Propeller Shaft** 

Propeller Shaft Universal Joint

# COMPONENT INCLUDED IN 3-MONTH COMPREHENSIVE COVERAGE



#### **Engine Assembly**

Engine Oil Cooler

Engine Oil Cooler Gasket

Camshaft Position Sensor

Crankshaft Position Sensor

Crankshaft RPM Sensor

Engine Knock Sensor

Engine Oil Level Sensor

Engine Oil Pressure Sensor Engine Oil Pressure Switch

Automatic Transmission

# Mechatronics

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TCU (Transmission Control Units)

Gear Lever Mechanism

Gear Shifting Cable

Gear Shifting Cable Bush

#### **Manual Transmission**

Gear Lever Mechanism

Gear Shifting Cable

Gear Shifting Cable Bush

#### Front/Rear Wheel Drive

Front Left Drive Axle (FWD)

Front Left Drive Axle (4WD)

#### **Engine Air Supply System**

Accelerator Cable

Accelerator Pedal Module

Throttle Body

**EVAP Charcoal Canister** 

**EVAP Purge Flow Sensor** 

**EVAP Purge Solenoid** 

**EVAP Vent Solenoid** 

Intake Manifold

Intake Manifold Gasket/Sealant

Intercooler

IAT Sensor

MAF Sensor

MAP Sensor

Idle Air Control Valve

Throttle Body Actuator

Throttle Position Sensor

#### **Engine Cooling System**

Engine Coolant Temperature (ECT) Sensor

**Engine Elbow** 

Thermostat Gasket

Thermostat Valve

Radiator & Cap

Radiator Fan

Radiator Fan Wiring

Water Pump

#### **Exhaust System**

EGR Cooler

**EGR Sensor** 

EGR Valve

EGR Valve Gasket

Exhaust Manifold

Exhaust Manifold Gasket/Sealant

Exhaust Gas Temperature Sensor

O2 Sensor-1 Manifold Sensor

O2 Sensor-2 Catalytic Sensor

Muffler

Turbocharger

Vacuum Waste Gate Actuator

Turbocharger Gasket

#### **Fuel Supply System**

CNG Control Module

**CNG** Reducer

Common Rail

Common Rail Pressure Limiter Valve

Common Rail Pressure Sensor

High Pressure Fuel Pump

Fuel Pump

Fuel Level/Gauge

#### Ignition System

Alternator

**FCM** 

Ignition Lock Barrel
Ignition Switch

AC

AC Compressor

AC Condenser

AC Compressor Bearing

AC Compressor Oil

Cooling Coil/Evaporator

Heater Core

Expansion Valve

#### Steering

Hydraulic Power Steering Oil Reservoir

Power Steering Pump

EPS Module

Steering Torque Motor

### Brakes

ABS Module

ABS Pump

Brake Master Cylinder

Brake Proportioning Valve

Master Cylinder Seal

Vacuum Booster

Vacuum Modulator

Caliper & Pins

Caliper Piston

Caliper Shims

# Standard Fitment & Features

Wiper Motor

Odometer Console

RPM Meter

Speedometer

Temperature Gauge

Keyless Ignition-Push Start Button

Seat Belt Buckle

Airbag Control Module

# COMPONENTS EXCLUDED FROM WARRANTY



#### **Engine Assembly**

Camshaft Bushes

Engine PCV/Breather Valve Hose

**Engine Top Cover** 

VVT Drum

Engine Oil & Filter Assembly

Oil Level Dipstick

All Mounts

All Pulley & Belts

#### **Automatic Transmission**

Automatic Gear Lever Bush Gear Lever Knob/Switch Transmission Oil (ATF)

#### Manual transmission

Manual Gear Box Breather Hose Manual Gear Lever Bush Manual Transmission Oil Reverse Gear/Light Switch Vehicle Speed Sensor

#### **Clutch Assembly**

All Clutch Related Components Dual Mass Flywheel

### **Engine Air Supply System**

Air Filter & Assembly
Air Intake Resonator
All Hoses
Accelerator Pedal Assembly

#### **Engine Cooling System**

Water Pump Pulley
All Hoses
Coolant
Coolant Reservoir Bottle & Cap

#### **Exhaust System**

EGR Valve & Coupler Exhaust Manifold Heat Shield Catalytic Converter
Diesel Particulate Filter (DPF) & Sensor
Exhaust Resonator
Exhaust Tip, Tail Pipe & Mount
All Hoses and Pipe

#### **Fuel Supply System**

Fuel Filter
Fuel Sedimenter & Sensor
Fuel Injector & Seal
Fuel Line & Pipes
Fuel Tank & Level Float
CNG Assembly & Wiring
CNG Fuel Tank & Mount
Fuel Lid Assembly & Cap
Spark Plug

#### **Ignition System**

Alternator Pulley
All Fuse & Relays
Bonnet/Cabin Fusebox Assembly
Glow Plug
Starter Motor Assembly
Engine Wiring Harness

#### Battery

Battery

#### **Brake System**

ABS Module Wiring
ABS Reluctor Ring
ABS Wheel Speed Sensor
Brake Oil, Reservoir, & Cap
Brake Line/Pipe/Hoses
Brake Pedal Assembly
Brake Pad/Shoe & Sensors
Disc/Drum Assembly
Electronic Parking Brake Assembly
Hand Brake Assembly

#### Suspension

Air Suspension System Ride Height Sensor Jumping Rod & Bushes Control Arms & Bushes Panhard Bar & Bushes
Beam Dead Axle & Bushes
Leaf Springs & Bushes
Toe Bar & Bushes
Coil Spring & Mounts
Strut Assembly & Mount
Shock Absorber Assembly & Mount
Link Rod
Torsion Bar Assembly & Mounts
Wheel Hub & Bearing

# Steering Assembly

Hydraulic Power Steering Pipe Line
Power Steering Pump Assembly
Steering Oil
Knuckle
Steering Column Assembly
Steering Intermediate Shaft
Tie Rods
Steering Rack Assembly
Clock Spring
Steering Mounted Gear Shifters
Combination Switches
Steering Mounted Control Switches
Steering Wheel

#### AC

AC Wiring Harness
AC Direction Cable
All Knobs/Switches/Dials
All Sensors
Display Assembly
All Ducts
AC Filter Assembly
AC Pipe/Hose
AC Compressor Clutch
All Vents
AC Blower Motor Assembly
AC Control Module

# COMPONENTS EXCLUDED FROM WARRANTY



#### Standard Fitments

All Wiring

All Lights & Bulbs

All Switches/Knobs/Dials

Audio & Infotainment System

Speaker and Tweeter

Navigation Chip

All Air Bag & Impact Sensor

Antenna

Horn Pd & Assembly

Cluster Panel Assembly

Heads-Up Display (HUD)

IRVM Assembly

Bonnet Opener Lever, Lock & Cable

Car Key & Lock Set

Central Locking Assembly

Key Manual Lock

Latches & Cables

RC Lever

Child Lock

Parking Camera & Sensors

4x4 Lever Assembly

Gear Lever Boot & Knob

Center Dashboard Compartment

Cigarette Lighter & Ashtray

Cover Fabric

Cup Holder

Dashboard Clock 8 Tray

Sunglass Holder

All 12V Power Socket

All Trims

Floor Carpet

**Door Beedings** 

Door Sill Plate

Door Window Regulator

Door Window Rolling Handle

Seat Covers & Mats

Roof Handle

Glove Box & Lock

Parcel Trav

All Sunshade

**OEM Logo** 

Steering Wheel Cover

Wireless Charging Pad

Door Glass Run Channel

Power Window Assembly

Convertible Roof Assembly

Sun Visor & Vanity Mirror

Moon Roof Assembly

Sunroof Assembly

Arm Rest Assembly

Seat Adjustment-Memory Function

All Head Rest

**Heating Function** 

Lumbar Support Assembly

Recliner Mechanism

Seat-Massage Function

Ventilation Function

Seat Recliner Motor

Seat Recliner Knobs/Straps/Button

Dickey Floor Cardboard Cover

Hazard Triangle

Jack Rod

Spare Wheel Nut Master Key

Toolkit Assembly Cover

Tow Hook

Wheel Jack

Wheel Spanner

Tyre Pressure Monitoring Sensor

#### Exterior

All Glasses

SVM Assembly

All Garnishes

All Lights and Bulbs

Windshield Glass

Defogger Assembly

360 Cameras

Fog Light Assembly

Tail Light Assembly

Turn Signal Indicator Assembly

Headlight Assembly

Headlight Level Adjuster & Sensors

Registration Plate Assembly

Headlight Washer

Active Spoiler Actuator

Cowl Top Cover & Bracket

All Emblems

Dickey Stay Rod Shocker

Door OEM Stickers

Door Reflector

Electric/Manual Foot Step

Mudflaps

Chrome Strip

Roof Side Rail

Side Strips

All Weatherstrip

All Cladding

Bull Guard

Bumper Protector

Rain Visor

Wheel Cover

Windshield Moulding

Under Body Splash Shield

Fender Lining & Button Locks

Running Board Protector Cover

Wheel House Lining

All Wiper Nozzle

Wiper Arm & Blades

Wiper Fluid Bottle & Cap

Wiper Washer Pipe

Rain Sensing Wipers Sensor

Washer Pump

Wiper Washer Fluid

### Wheels & Tyre

Tvre

Tyre Air Valve

Allov Rim

Steel Rim

Wheel Nuts

Wheel Studs

Wheel Lock

# EXTENDED WARRANTY



# Up to 12 months Additional coverage for your car

Spinny's extended warranty (valid only for Assured & Budget cars) provides additional peace of mind over the standard 3 month comprehensive & 1 year powertrain warranty. The extended warranty is available as an additional purchase for your car. There are two packages of extended warranty for your choice.

Offerings	Comprehensive		Powertrain	
	Time Period	Odometer	Time Period	Odometer
Standard (Already Included)	3 months	3,000 kms	1 year	12,000 kms
Protect	3 months	3,000 kms	2 years	24,000 kms
Protect +	1 year	12,000 kms	2 years	24,000 kms

The time period & odometer reading are calculated from the time of delivery



### **Protect Plan**

Comprehensive warranty applicable for 3 months or up to 3,000 kms (whichever occurs first) and Powertrain warranty applicable for 2 years or up to 24,000 kms (whichever occurs first).



# **Protect+ Plan**

Comprehensive warranty applicable for 1 year or up to 12,000 kms (whichever occurs first) and Powertrain warranty applicable for 2 years or up to 24,000 kms (whichever occurs first).

# EXTENDED WARRANTY



# **About Extended Warranty**

- The inclusions & exclusions upon purchase of extended warranty remain the same as offered under standard warranty depending upon the package purchased.
- The extended warranty is only applicable for Spinny Assured & Spinny Budget cars. Extended warranty is not
  applicable for the Spinny Assured+ cars.
- The extended warranty can only be purchased at the time of full payment of your Spinny car. The extended warranty from Spinny cannot be purchased after delivery of the car.
- The extended warranty cannot be extended further at the end of the warranty period.
- The extended warranty is available at the time of final payment for your Spinny car and is offered at an
  additional cost determined by the car's make, model, age, and kilometres driven.
- The extended warranty purchased from Spinny is non-refundable. In the case of a return under the 5-day
  money back guarantee, the cost of the car as well as the cost of the extended warranty will be refunded, on the
  basis that the car meets the criteria for 5-day money back guarantee.
- The extended warranty, if purchased, will not be transferred to the new owner if the car is sold prior to
  expiration of the extended warranty coverage. The standard warranty on your Spinny car is also
  non-transferable and will be considered void if the car is sold to another person prior to the expiration of the
  warranty coverage.
- Availability of extended warranty in cities where Spinny does not operate is subject to the coverage of Spinny
  designated service providers. In this situation, our team will communicate the coverage for your car upon
  request.
- The Spinny Extended comprehensive and powertrain warranty covers a defined list of components. The
  warranty does not cover components and systems that are affected by wear and tear. However, for
  components not covered by our warranty, our team may take care of warranty repairs and replacements on a
  case by case basis which will be on a paid basis to help you resolve the issue in your car.
- Any part or component covered under the comprehensive or powertrain warranty is replaced using the best
  available part or component available for your car. This includes both Original Equipment Manufacturer
  (OEM) and Original Equipment Supplier (OES) parts. These parts are sourced after thorough quality checks to
  ensure that only the highest quality parts are used to perform repairs and replacements on your Spinny car
  under warranty. The part used for replacement or repair will not be covered under any additional warranty
  and will be covered under the same standard warranty coverage or the extended warranty opted at the time of
  purchase of your car.
- The Standard warranty and extended Warranty from Spinny will be fulfilled at a Spinny designated workshop
  only. This is done to ensure only the highest quality of care is provided to your car. Based on the diagnosis of
  the issue, the exact service provider will be communicated to you to resolve the issue in your car.
- While your Spinny car undergoes repairs at the Spinny Workshop, you are requested to make alternative
  arrangements for travel no temporary car will be provided. Our mechanics and technicians will try to repair
  and return your car to you at the earliest to minimize any inconvenience for you.

# **TERMS AND CONDITIONS**

# All Warranties will become void and will not be reinstated under the following conditions

- The car is 'not' serviced in a timely manner by the customer that means:
- General Service Done within 10 months or up to 10,000 kms from the date of delivery, whichever occurs first

General Service means and consists of changing engine oil, oil filter, checking oil levels in gearbox and differential, coolant level and top up where necessary. You need to get all the services done form the OEM (original equipment manufacturer) or Spinny to ensure the warranty is valid. You also need to keep a copy of all service maintenance records of the car

- For Spinny Assured / Budget cars with extended warranty:
   General Service Done within every 10 months or up to 10,000 kms from the date of last General Service.
- For Spinny Assured+ cars:
  - General Service Done within every 10 months or up to 10,000 kms from the date of last General Service.
- Periodic Maintenance/Service jobs, including cleaning, polishing, minor adjustment, engine tuning, carbon
  cleaning, AC Servicing, wheel alignment, tire rotation, calibration / reconditioning / overhauling of diesel
  equipment including injector / nozzles and fuel pump, etc are not included in warranty.
- All consumables, including, engine oils, gear oil, brake oil, power steering oil, coolant, AC gas, grease, battery
  electrolyte, radiator coolant, etc are not covered in warranty.
- Normal maintenance services such as engine tune up, adjustment of drive belts and linkages on clutch, brake and
  accelerator pedals, oil filter changes, and inhibitor topping up and / or changes, adjustment of suspension,
  steering, wheel alignment, cleaning of fuel system and its adjustments, lubrication and lubricants replenishment
  and/or changes, checking and focusing of light, servicing of starter-motor, alternator, upkeep of electrical
  connections and cables, torquing of fasteners on body or chassis, tightening operations, tyre rotation & wheel
  balancing, and door adjustments etc are not covered in warranty.
- Damage to engine due to hydrostatic lock or starvation.
- Any consequential loss arising out of an accident caused by external impact. Warranty will cease to operate in case
  of accident on parts affected by accident.
- Body and Paint work including any losses due to accidental damages.
- Any damage that results from hard driving due to race, rally, misuse, abuse, hire, or caused due to fire, flooding, and other natural calamity.
- Aesthetic parts including sheet metal & plastic parts requiring replacement / repair due to wear & tear, depreciation, moth, vermin, process of cleaning, restoring or renovating of scratches, effect of light, sun or any atmospheric condition, bird droppings.
- Inconsequential aspects such as noises, vibrations, oil seepage and sensations that could not lead to dismal vehicle function or performance.
- Failure to maintain the odometer in working order or disconnecting or tampering it post-delivery of the vehicle.
- Driving even after noticing a fault or defect resulting in consequential damage and loss.
- Rusting / Corrosion to metal parts.
- Damage to engine parts & fuel injection as a result of use of poor quality / adulterated fuel, coolant or lubricating oil to fuel system including fuel pump, injector nozzle, water pump as well as other parts.
- Immobile gaskets, such as flat, rubber, and paper gaskets, which are not involved in mechanical movements (Except e.g. leak on water bearing technical units as bonnet, water hoses, cylinder head gasket, radiator as well as air conditioning)

# **TERMS AND CONDITIONS**

- Air, oil and water leakage, wind noise, screeching and rattling noises and leakages.
- Car manufacturer non-approved accessories which are not authorized by respective manufacturer and are
  not supplied with Motor Vehicle as OE (Original Equipment) fitment and manufacturer rubber and plastic
  accessories.
- Mechanical & electrical breakdown caused by overloading, strain, overrunning, freezing, excessive
  pressure, short circuiting, heating.
- Replacement of air bags for whatsoever cause.
- The car has undergone or is reported by the insurer or Seller authorized workshop of any physical damage
  or any modifications such as external CNG/LPG fittings, Engine tempering, using additives etc. or declared
  a loss.
- The car is used as a taxi/fleet test drive car or other prohibited commercial purposes where the said car can be used by multiple drivers.
- Warranty will cease to operate in case a non-warranty part leads to damage or break down of part covered in warranty.
- The car is sold to another person (the above warranty is non-transferable) prior to the expiration of the warranty coverage.
- · Any defects caused by misuse, negligence, abnormal use or insufficient care, or the use of spurious parts.
- Failure to maintain the Motor Vehicle as per the Service requirements mentioned in this document.
- The car is used as a taxi/fleet test drive car or other prohibited commercial purposes where the said car can be used by multiple drivers.
- Theft of a vehicle will make the warranty null and void.
- · Any replacement or modification to the parts under warranty shall invalidate the warranty in its entirety.
- Any part that is not mentioned in the Parts Included list(refer above list)

Note: All claims-related service requests will be fulfilled at Spinny or Spinny Partner workshops only. For discontinued OEM's (Original Equipment Manufacturer) & discontinued cars, part availability may take longer as compared to newer cars. Please allow us 15 days for part availability under such circumstances.

# CLAIMING YOUR WARRANTY



# In order to claim your coverage, please raise a request through the Spinny app or spinny.com under 'Your Account' section

Note: Please make sure to raise your query via the above helpline channels within 3 working days from the occurrence of the claim event, failing to do so would render the claim as invalid. Please mail with the registration number of the car in the subject line.

# \*Breakdown Assistance Services

As part of our warranty, we at Spinny, provide all our customers with 24/7 breakdown assistance across the country\*\*. You can reach out to +91-8710004949 for immediate support regarding flat tyres, movement of vehicle (towing), fuel delivery and other emergency services.

For queries and support, please raise a request after logging in through your <u>Spinny App</u> or <u>Spinny.com</u> under 'Your Account' section.

\*\*There are certain non-serviceable areas (hilly terrain, naxal areas and islands) where our teams do not operate.

# Warranty Applicability

- 1. Warranty has no surrender value and the warranty service fee (or part thereof) is non-refundable beyond a period of 5 days from the date of the delivery of the car.
- Any OEM warranty (if available on a car) gets transferred to the car along with the warranty mentioned above and must be availed in accordance with the terms and conditions of the concerned OEM warranty.
- The buyer is required to submit solely a GST-compliant invoice for reimbursement. It is imperative to
  note that invoices without GST compliance shall not be eligible for reimbursement under any
  circumstances.
- 4. The seller shall not provide a substitute or temporary vehicle for use.
- 5. Any component or issue mentioned in the consumer report shall not be eligible for warranty claims.

# UNDERSTANDING YOUR WARRANTY



# What we will do to correct the problem

- 1. Service will be provided on-site or at the location of any Seller designated workshops.
- 2. We reserve the right to impose charges for services on the Motor Vehicle, which are outside the warranty coverage.
- 3. Seller shall not be considered in default hereunder or be liable for any failure to perform or delay in performing any provisions of this Agreement in the customary manner to the extent that such failure or delay is caused by any reason beyond its reasonable control, including any Force Majeure event. Seller shall make reasonable efforts to inform Buyer in the event where the Seller Support Services may exceed one (1) month of date of a Warranty Claim request.
- 4. If the consumables, part or subassembly of the Motor Vehicle require repair, we may, at our option and discretion, repair, replace or exchange it with an equivalent product, unit, consumables, part or sub assembly that is new or refurbished. Seller will retain the replaced part or product that is exchanged during Seller Support Service as Seller's property and the replacement part or product will become Buyer property. Repaired, replaced or exchanged part or product will continue to be under warranty for the remaining warranty period but for a period of not less than thirty (30) days.
- If servicing is required, Buyer agrees to make the Motor Vehicle reasonably accessible to Seller. If the Motor Vehicle is not reasonably accessible or cannot be safely accessed, the same will be deemed to be outside the cover of this warranty.
- Acceptance of warranty claim is subject to registration certificate transfer in the name of the Buyer, in case the transfer of registration certificate is in process receipt issued by RTO will have to be submitted.

# TIPS TO MAINTAIN YOUR CAR

The prestige of driving and owning a car can be prolonged and enjoyed with proper maintenance that you can do yourself.



Refer to your car's user manual



For automatic transmission, it is advised to shift to neutral when stopped at a traffic stop



Do not ignore warning lights on your dashboard



Keep a check on the coolant and brake fluid levels. Ensure recommended levels are maintained



Do not rev or stress your engine during a cold start up



Only use recommended coolants in your car. Do not mix coolant colours



Regularly check tyres for uneven wear



Only use distilled water to refill the windshield washer reservoir. Avoid using hard water



Check wheel alignment every year or every 10,000 KM



Run the car's AC once during the winter to ensure the cooling components remain in working order



Regularly check your car's tyre pressure and maintain recommended pressures



Park with minimum exposure to moisture and direct sunlight



Use a microfiber cloth to clean the interior and exterior of your car



Park in a rodent-free space and use rodent repellents or anti-marten devices to avoid rat infestation

# **Spinny Car Hubs**

# (A) Ahmedabad

**Spinny Park,** F.P-98, 102, Swarnim Stone, Near Fun Blast, Chharodi, Gota to Vaishnodevi Road, Ahmedabad - 382481

# Bengaluru

VR Mall, SF16, Floor L2, Whitefield Main Road, Devasandra Industrial Estate, Mahadevapura, Bengaluru - 560048

**Vega Mall,** No. 172/1, 5th floor, Dollar Layout, Stage 2, BTM 2nd Stage, Bannerghatta road, Bengaluru, Karnataka - 560076

Mantri Mall, S-33, 2nd floor, Mantri Square, Sampige road, Malleshwaram, Near Kempegowda bus stand, Bangalore - 560003

**Spinny Park**, Survey No. 194/5, Hunsemaranahalli Village, Jala Hobli, Airport Road, Yelahanka, Bengaluru, Karnataka - 562157

Nexus Shanti Niketan Mall, Whitefield Main Road, Thigalarapalya, Krishnarajapura, Bengaluru, Karnataka - 560067

Max Hub, Mantri Commercio, Marathahalli - Sarjapur Outer Ring Road, Kariyammana Agrahara, Bellandur, Bengaluru, Karnataka - 560103

# Chennai

Nexus Vijaya Mall, 183, Great Southern Trunk Road, Arcot Road, Vadapalani, Chennai, Tamil Nadu - 600026

#### Spinny Park, OMR, Sholinganallur

2B,449/2C1 B and 449, Rajiv Gandhi Salai, Sholinganallur, OMR, Sholinganallur, Chennai, Tamil Nadu - 600119

# Chandigarh

**DLF City Centre Mall**, Basement-1 Parking ,Plot no: 1 & 2, IT Park Road, Kishangarh, Chandigarh -161101

#### Coimbatore

Fun Republic Mall, Shop No.1, 1st Floor, Avinashi Road, Near PSG Krishnammal College, Peelamedu, Coimbatore, Tamil Nadu - 641004

#### 🗎 Delhi NCR

**Taj Vivanta, Dwarka, Delhi,** Ground Floor, Near Sector-21, Metro Station, Dwarka, New Delhi, Delhi - 110075

**GNB Mall, Ghaziabad,** G-9 and G-26, Ground Floor, The Great Northern Bazaar, Parevartan School, Raj Nagar Extension, Ghaziabad, Uttar Pradesh - 201017

**Gaur City Mall, Noida,** Ground Floor, Multi level Parking, Sector-4, Greater Noida, Uttar Pradesh - 201009

**Trillium Avenue, Gurugram,** Shop No.1, Ground floor, Sector - 29, Gurugram, Haryana - 122022

Rcube Monad Mall, Rajouri, 2nd floor, Rcube Monad Mall, Najafgarh Road, Shivaji Marg, Rajouri Garden Extension, Rajouri Garden, New Delhi - 110027

Indirapuram Habitat Centre, Ghaziabad, Shop no. 401, L Block, 1st Floor, Indirapuram Habitat Centre, Dr Sushila Naiyar Marg, Ahinsa Khand 1, Indirapuram, Ghaziabad, Uttar Pradesh - 201014

**Universal Trade Tower, Gurgaon,** Sohna Road, Sector 49 - Gurugram

Metro Walk Mall, Delhi, Adventure Island, Parking Lane No-8 To 11, Near Rithala Metro Station, Sec-10, Rohini, New Delhi, Delhi -110085

**Vatika Mindscapes, Faridabad,** Spinny G.F., Block B, Sector 27, Near Sarai Metro Station, Faridabad, Haryana -121001

# Hyderabad

**Sarath City Mall**, Shop no. 75, 2nd floor, Gachibowli - Miyapur Road, Kothaguda Junction, Kondapur, Hyderabad - 500084

**DSL Virtue Mall**, B2, Near Rajiv Gandhi International Cricket Stadium, Industrial Development Area, Uppal, Hyderabad, Telangana - 500039

Forum Sujana Mall, Kukatpally Housing Board Colony, KPHB Phase-9, Kukatpally, Hyderabad, Telangana - 500085

Phoenix Trivium, P1, Hafeezpet Road, Vinayaka Nagar, Hafeezpet, Hyderabad, Telangana - 500049

**D-Mart,** Road Number 36 (next to D-Mart, Zudio lane), Kavuri Hills, Madhapur, Hyderabad 500033

# ndore

**Malhar Mall,** Shop No. SF-28, 2nd Floor, Scheme No. 54, AB Road, Vijay Nagar, Indore, Madhya Pradesh - 452010

# Jaipur

**Pink Square Mall**, Plot No. 1-2, Govind Marg, Saket Colony, Adarsh Nagar, Jaipur, Rajasthan - 302004

# Kochi

Spinny Park Kochi, Opp Metro Pillar No 375 Kochi-Salem Highway Koonamthai, Edapally P.O Ernakulam, Kochi Kerala - 682024

# **Kolkata**

City Center 2 Mall, Rajarat, Major Arterial Road (North Extension), Action Area IID, Newtown, Kolkata, West Bengal - 700157

Mani Square Mall, Parking Building, 3rd Floor, Eastern Metropolitan Bypass, Kolkata, West Bengal - 700054

# **Lucknow**

One Awadh Center, 384, Gomti Nagar Road, Vibhuti Khand, Gomti Nagar, Lucknow, Uttar Pradesh - 226010

**DLF MyPad**, B2/11, Ground Floor, DLF MyPad, Vibhuti Khand, Gomti Nagar, Lucknow, Uttar Pradesh - 226010

# Mumbai

**Korum Mall, Thane,** S6, 2nd Floor, Eastern Express Highway, Samata Nagar, Thane West, Maharashtra - 400606

Seawoods, Navi Mumbai, Shop No 93, Seawoods Subway, Opposite McDonalds, Seawoods Railway Station, Navi Mumbai - 400706

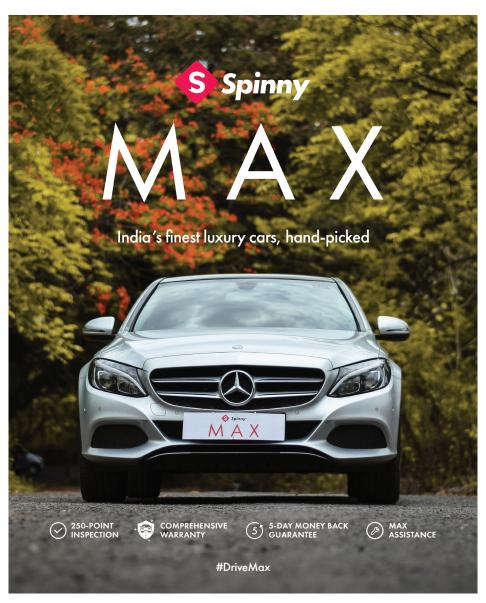
Kohinoor Square Mall, Dadar, Unit 1B, 1st floor, West Wing, Kohinoor Square, Opposite Shiv Sena Bhavan, Dadar West, Mumbai, Maharashtra - 400028

Neelkanth Business Park, Nathani Road, near Railway Station, Vidyavihar Society, Vidyavihar, Mumbai - 400086

#### Pune

Seasons Mall, F1C, 1st floor, Seasons Mall, Magarpatta, Hadapsar, Pune, Maharashtra - 411013

**Spinny Park, Hinjewadi,** Post Wakad, Bhujbal Wasti, Near-39 Avenue Society, Hinjewadi Village, Wakad, Pune - 4110*57* 





#### Trillium Avenue, Gurugram

Shop No.1, Ground floor, Sector - 29, Gurugram, Haryana - 122022

### Gaur City Mall, Noida

Ground Floor, Multi level Parking, Sector-4, Greater Noida, Uttar Pradesh - 201009

# Mumbai 🖟

# Neelkanth Business Park

Nathani Road, near Railway Station, Vidyavihar Society, Vidyavihar, Mumbai - 400086

# Bengaluru

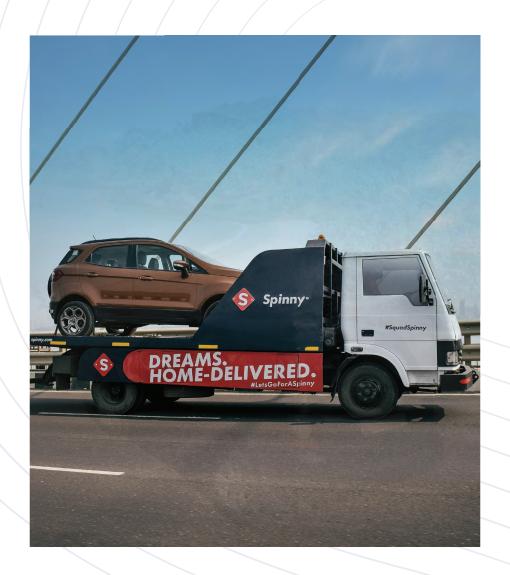
#### Mantri Commercio, Bellandur

Marathahalli - Sarjapur Outer Ring Road, Kariyammana Agrahara, Bellandur, Bengaluru, Karnataka - 560103

# Pune

### **Spinny Park, Hinjewadi,** Post Wakad, Bhujbal Wasti,

Near 39 Avenue Society, Hinjewadi Village, Wakad, Pune - 411057



# Corporate office

8th Floor, Capital Business Park, Sector 48, Gurugram, Haryana-122018

# After-sales support

Please raise your request through the <u>Spinny App</u> or <u>spinny.com</u>