



# OWNER'S HANDBOOK

After-sales support

 +91 81000 06900  [contact@spinny.com](mailto:contact@spinny.com)

Call or WhatsApp through the week between 7AM - 11 PM

## **Welcome to the Spinny Family**

A car opens up so many roads in life. Thank you for trusting us and choosing Spinny to be a part of your stories and your journey. Through Spinny Assured<sup>®</sup> we put in place measures that give you happiness in every step of your car ownership journey.



"Buying a first car is a great feeling and my experience was handled with utmost care. Every drive with my friends is a party."

Kimya Gandhi, Bengaluru

# UNDERSTANDING YOUR WARRANTY



Car ownership is about doing things, going places and pushing towards your goals. Our one-year warranty and support is our way of being there for you in your life's journey.

Our warranty is segregated in two categories:

- **Comprehensive Coverage**  
Applicable for 90 days or upto 5,000 kms from the date of purchase (whichever occurs first).
- **Powertrain Coverage**  
Applicable for 365 days or upto 15,000 kms from the date of purchase (whichever occurs first)

Macro	Micro	Comprehensive	Powertrain
AC	Compressor	Yes	No
AC	Heater Core	Yes	No
AC	Cooling Coil/Evaporator	Yes	No
AC	Condenser	Yes	No
AC	Pressure Switches	Yes	No
AC	Blower Motor	Yes	No
AC	Blower Resistor	Yes	No
Alternator Assembly	Alternator	Yes	No
Brake System	Master Cylinder	Yes	No
Brake System	Calipers	Yes	No
Brake System	Wheel Cylinders	Yes	No
Brake System	Vacuum Booster	Yes	No
Cooling System	Water Pump	Yes	No
Cooling System	Thermostat Valve	Yes	No
Cooling System	Engine Coolant Temperature (ECT) Sensor	Yes	No
Engine	Oil Pressure Switch	Yes	No
Engine	Timing Belt/Chain	Yes	No
Engine	Valves	No	Yes
Engine	Camshafts	No	Yes
Engine	Rocker Arms	No	Yes
Engine	Big End Bearing	No	Yes
Engine	Crankshaft	No	Yes
Engine	Cylinder Sleeve	No	Yes

Macro	Micro	Comprehensive	Powertrain
Engine	Pistons	No	Yes
Engine	Gudgeon Pins	No	Yes
Engine	Oil Pump	No	Yes
Engine	CamShaft Position Sensor	Yes	No
Engine	Pulleys & Belt	No	Yes
Exhaust System	O2 Sensor-1 Manifold Sensor	Yes	No
Exhaust System	O2 Sensor-2 Catalytic Sensor	Yes	No
Air Supply System	MAP Sensor	Yes	No
Air Supply System	Throttle Position Sensor	Yes	No
Fuel Supply System	High Pressure Fuel Pump	Yes	No
Fuel Supply System	Common Rail Pressure Valve	Yes	No
Fuel Supply System	Fuel Pump	Yes	No
Fuel Supply System	Fuel Level Float	Yes	No
Fuel Supply System	Pressure Sensor	Yes	No
Ignition System	Ignition Capacitor	Yes	No
Ignition System	Starter Motor Solenoid Switch	Yes	No
Manual Transmission	Manual Gear Box Housing Shafts	No	Yes
Steering System	Hydraulic Power Steering Pump	Yes	No
Steering System	Steering Rack Assembly	Yes	No
Steering System	Tie Rod End	Yes	No
Steering System	Steering Torque Motor	Yes	No
Steering System	Steering Torque Sensor	Yes	No

Note: Please see the warranty booklet (provided at the time of delivery) for details of limited warranty coverage. The warranties covered in the warranty booklet under the applicable period of coverage are the only express warranties made by the Seller with respect to a Spinny Assured car. Any implied warranty, including implied warranty of merchantability or warranty of fitness for a particular purpose, is limited in duration to the period of the warranty as mentioned in the warranty booklet. This warranty does not cover any incidental or consequential damage, including loss of value of the car, lost profits or earnings, or out-of-pocket expenses for substitute transportation.

# UNDERSTANDING YOUR WARRANTY



In order to claim your coverage, call or WhatsApp our support team on +91 81000 06900 through the week between 7 am - 11 pm or write to us at [contact@spinny.com](mailto:contact@spinny.com)

Note: Please make sure to raise your query via the above helpline channels within 3 working days from the occurrence of the claim event, failing to do so would render the claim as invalid. Please mail with the registration number of the car in the subject line.

All Warranties will become void and will not be reinstated under the following circumstances:

1. The car is 'not' serviced in a timely manner by the customer which means:
  - 1st General Service\*\* - Done within 9 months or upto 9,000 kms from the date of delivery (whichever occurs first)

\*\* (General Service means and consists of changing engine oil, oil filter, checking oil levels in gearbox and differential, coolant level and top up where necessary). You need to keep a copy of all service/maintenance records of the car.
2. The car has undergone or is reported by the insurer or Seller authorized workshop of any physical damage\*\*\* or any modifications such as external CNG/LPG fittings, etc. or declared a loss.

\*\*\* Please refer to the Warranty TnC booklet for more details
3. The car is sold to another person (the above warranty is non-transferable) prior to expiration of the warranty coverage.
4. The car is used as taxi/fleet test drive cars or other prohibited commercial purposes where the said car can be used by multiple drivers.

## \*Breakdown Assistance Services

As part of our warranty, we at Spinny, provide all our customers with 24/7 breakdown assistance across the country\*. You can reach out to +91-8710004949 for immediate support regarding flat tyre, movement of vehicle (towing), fuel delivery and other emergency services.

For any queries and concerns, call or WhatsApp our support team on +91 81000 06900 through the week between 7 am - 11 pm or write to us at [contact@spinny.com](mailto:contact@spinny.com)

\*There are certain non-serviceable areas (hilly terrain, naxal areas and islands) where our teams do not operate.

# UNDERSTANDING YOUR WARRANTY



## Exclusions from Warranty

1. External Repairs/Damages:  
We are not liable for any reimbursements for any external repairs/replacements done by you or for any other accidental damages after the delivery of the car.
2. Passing on of OEM warranty:  
Any OEM warranty (if available on a car) gets transferred to the car along with aforementioned warranty and must be availed in accordance with the terms and conditions of the concerned OEM warranty.
3. Warranty charges:  
Warranty has no surrender value and the warranty service fee (or part thereof) is non-refundable beyond a period of 5 days from the date of the delivery of the car.

**Note: All claims related service requests will be fulfilled at Spinny workshops only.**

# Spinny Car Hub Locations

## AHMEDABAD

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**Himalaya Mall**, 112 B, Ground Floor, Himalaya Mall, Drive In Road, Ahmedabad, Gujarat - 380052

**Gulmohar Park Mall**, Satellite Rd, Near ISKCON Circle, Ramdev Nagar, Ahmedabad, Gujarat - 380015

## BENGALURU

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**VR Mall**, SF16, Floor L2, Whitefield Main Road, Devasandra Industrial Estate, Mahadevapura, Bengaluru - 560048

**Vega Mall**, No. 172/1, 5th floor, Dallar Layout, Stage 2, BTM 2nd Stage, Bannerghatta road, Bengaluru, Karnataka - 560076

**Mantri Square Mall**, S-33, 2nd floor, Mantri Square, Sampige road, Malleshwaram, Near Kempegowda bus stand, Bangalore - 560003

**RMZ Galleria Mall**, SH 9, Opposite Yelahanka Police Station, Ambedkar Colony, Bengaluru, Karnataka - 560064

## CHENNAI

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**Forum Vijaya Mall**, 183, Great Southern Trunk Road, Arcot Road, Vadapalani, Chennai, Tamil Nadu - 600026

**Workafella - Rattha Tek Meadows**  
51, Rattha Tower A, Ground Floor, Elcot Sez, Sholinganallur, Chennai, Tamil Nadu - 600119

## CHANDIGARH

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**Oxford Street**, Ambala Chandigarh Expressway, Adjoining Royale Estate, Highway, Zirakpur, Punjab - 140603

## COIMBATORE

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**Fun Republic Mall**, Avinashi Road, Near PSG Krishnammal College, Peelamedu, Coimbatore, Tamil Nadu - 641004

## DELHI NCR

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**Taj Vivanta, Dwarka, Delhi**, Ground Floor, Taj Vivanta, Dwarka, Metro Station Road, Sector 21, Dwarka, New Delhi, Delhi - 110075

**Netaji Subhash Place, Delhi**, 7th Floor, PP Trade Center, Netaji Subhash Place, Wazirpur, Delhi - 110034

**Pacific Business Park, Delhi**, Maharajpur, Sahibabad Industrial Area Site 4, Sahibabad, Ghaziabad, Uttar Pradesh - 201010

**Garden Galleria Mall, Noida**, Unit 51A, Lower Ground Floor, Gardens Galleria Mall, Sector 38A, Entertainment City, Noida - 201301

**Grand Mall, Gurgaon**, Lower Ground Floor, Unit 7, Grand Mall, MG Road, Gurgaon, Haryana - 122002

## HYDERABAD

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**Sarath City Capital Mall**, Shop Number 75, Second floor, Gachibowli - Miyapur Road, Kathaguda Junction, Kondapur, Hyderabad, Telangana - 500084

**DSL Virtue Mall**, B2, Near Rajiv Gandhi International Cricket Stadium, Industrial Development Area, Uppal, Hyderabad, Telangana - 500039

## INDORE

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**Malhar Mall**, 299A PO, Scheme No.54, Vijay Nagar, Indore, Madhya Pradesh - 452010

## JAIPUR

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**Pink Square Mall**, Plot No. 1, 2 - Govind Marg, Saket Colony, Adarsh Nagar, Jaipur, Rajasthan - 302004

## KOCHI

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**The Platynum**, The Platynum , VI/58, NH-47, Bypass Maradu, Kochi - 682304

## KOLKATA

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**City Center 2 Mall**, 3rd Floor, Rajarat, Major Arterial Road (North Extension), Action Area IID, Newtown, Kolkata, West Bengal - 700159

**South City Mall**, Parking 1st floor, South City Mall, 375, Prince Anwar Shah Rd, South City Complex, Jadavpur, Kolkata, West Bengal - 700068

## LUCKNOW

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**One Awadh Center**, 384, Gomti Nagar Rd, Vibhuti Khand, Gomti Nagar, Lucknow, Uttar Pradesh - 226010

## MUMBAI

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**Korum Mall, Thane**, S6, 2nd Floor, Korum Mall, Eastern Express Highway, Samata Nagar, Thane West, Thane, Maharashtra - 400606

**R City Mall, Mumbai**, Lal Bahadur Shastri Rd, Amrut Nagar, Ghatkopar West, Mumbai, Maharashtra - 400086

## PUNE

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**Seasons Mall**, F1C, 1st floor, Seasons Mall, Magarpatta, Hadapsar, Pune, Maharashtra - 411013

**Elpro City Square Mall**, Chapekar Chowk Flyover, Chinchwad Gaon, Chinchwad, Pune, Pimpri-Chinchwad, Maharashtra - 411013





"We love to travel and Spinny helped us decide on the Honda City. After 6 months and 20,000 kms, it's a part of our family."

Rohit Kumar, Gurugram



#### Corporate office

Valuedrive Technologies Private Limited  
801-806, 8th Floor, Vipul Square,  
Sushant Lok B-Block, Phase-1,  
Gurugram, Haryana-122001

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